

# Activating your netID account

SUPSI

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**netID**  
Authentication service

- » Login
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**Welcome**

netID is a system of common authentication for USI, SUPSI and Facoltà di Teologia di Lugano which has the purpose of facilitating access to a number of services, unifying their systems of authentication, mechanism which grants access to the services themselves. In other words, a USI, SUPSI or FTL user may use an individual login name and a single password in order to access all the services convened with netID.

The system of authentication netID is part of the [SWITCHaaai federation](#). This provides all netID users access to resources (such as e-learning courses) managed by Universities and SUP establishments throughout Switzerland. Therefore, resources such as courses managed by the e-learning lab USI-SUPSI are potentially available to the Swiss academic community.

netID was developed and is managed by TI-EDU, the IT service commonly shared by USI-SUPSI.

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TI-EDU servizi informatici USI SUPSI, Manno 2006-2017 [SUPSI.CH](#) 

To activate your netID account, follow these steps:

- Head over to [netid.supsi.ch/go](https://netid.supsi.ch/go).
- If necessary, change the language to English (top right of the page).
- Click on “Password reset”.
- Type your netID username in the “netID” field (the username is provided by the secretary office).
- Type your date of birth in the indicated format, as well as the security code. Then click submit.
  - You will receive an activation code via email, in your institutional email account (name.lastname@conservatorio.ch).
- Type your activation code (received by email), your new password (two times) and the security code. The click submit.
- Your account is now activated.

In case of errors:

- Make sure you inserted the same password two times.
- The password must contain alphabetical characters of both cases, numerical and special characters.
- For questions, please contact the secretary office.