

Email SUPSI and Windows SUPSI accounts

# Password management

Website password.supsi.ch

Access account Windows SUPSI

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## Setting your own password

The password for the Email SUPSI and Windows SUPSI accounts is the same. By changing one, you automatically change the other.

#### Important

Access to the SUPSI's password management website is available only when navigating from the CSI network, or by alternatively using the SUPSI VPN

- 1. Open a browser windows and head over to **password.supsi.ch** (only from within the CSI or by using SUPSI'S VPN).
- 2. On the password reset page, provide your Windows SUPSI credentials
  - a. Teachers: name.lastname@supsi.ch
  - b. Students: name.lastname@student.supsi.ch
- 3. Type your current password.
- 4. Type your new password in the "Nuova password" field.
- 1. Confirm your new password in the "Conferma della nuova password" field.
- 2. Click on "Cambio password".

### Multiple factor authentication

On first login, users will be asked to set multiple factor authentication, which can be managed via a dedicated authenticator App (like Microsoft Authenticator, of Google Authenticator), or via telephone call. This measure is intended to protect all SUPSI accounts. More information is available on the SUPSI website (in Italian):

https://si.supsi.ch/cms/mfa/

## Forgotten password

Should you forget your Windows SUPSI password, please contact hernando.florez@conservatorio.ch. Await to be contacted back.